**Rhythms Add-On Package Removal FAQs**

**1. Why is the Rhythms Add-on being discontinued?**

The Rhythms add-on package will be removed from our REVTV and ALIVFibr TV lineup effective June 24th, 2025. This change is part of our effort to streamline content offerings.

**3. Will I be reimbursed for the package removal?**

If you paid for the Rhythms add-on and your package was discontinued mid-month, you will receive a prorated reimbursement for the unused portion of your subscription.

**2. Will I still have access to music channels?**

Yes! Customers will continue to enjoy a range of music content, depending on their selected package:

| **Channels** | **Available With** |
| --- | --- |
| Radio Stations (Ch. 950–989) | REV: Trio, Trio+, Prime, Pro ALIVFibr: Prime, Pro, Infinite 200/500/1000 |
| Stingray Music (Ch.869–949) | REV: Pro ALIVFibr: Pro, Infinite 500, Infinite 1000 |
| BET (Ch.356), MTV (Ch.370), VH1(Ch.372) | REV: Trio, Trio+, Prime, Pro ALIVFibr: Prime, Pro, Infinite 200/500/1000 |

**3. How can I confirm which package I’m currently on?**

You can check your package via:

* Your REV or ALIVFibr bill.
* ALIVFibr Portal on the MyALIV App.
* Rev portal at www.rev.bs

**4. Can I upgrade my TV package to access more music channels?**

Absolutely. There are many ways to upgrade. Contact our customer service team for personalized assistance or visit our websites to check out our product offers.

* **REV Customers:**
  + **Website:** <https://www.rev.bs/tv/>
  + **Email:** info@rev.bs
  + **Toll-Free:** 1 (242) 300-2200
  + **WhatsApp:** (242) 804-9160
* **ALIVFibr Customers:**
  + **Website:** <https://alivfibr.com/home/fibr/products/tv>
  + **Email:** info@alivfibr.com
  + **Toll-Free:** 1 (242) 606-2201

**5. What can I expect next in terms of programming?**

We are constantly updating our content and product offerings. Stay connected through our websites and social media pages for the latest.